# What are Human Skills?

### Skills for every age

Call them soft skills, people skills, 21st-century skills, or life skills - they are every skill needed to be successful in any career in addition to whatever hard skills are required.





# Yesterday

Times have changed, but the formula for success developed by the Carnegie Institute of Technology in 1918, hasn't.

Success

15% IQ Technical Skills

+

85% EQ Human Skills

### **Today**

An internal study at Google concluded the most important characteristics of top employees were not STEM skills, but Human Skills. They are communication, coaching, possessing insights into others, empathy, drawing conclusions, critical thinking, and problem-solving.





#### **Tomorrow**

The World Economic Forum predicts 85 million jobs may be lost to machines by 2025, and the top skill groups demanded by employers will be Human Skills such as problem-solving, critical thinking, and emotional intelligence.

## Now

Traditionally, schools do not teach Human Skills despite their importance. The SAFE Steps can help your teen master the Human Skills to cope with the challenges of Today and thrive in the world of Tomorrow.

www.TheSAFESteps.com/Learn More



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